



"I just wanted to take a minute and let you know how pleased I am with my oriental rug (cleaned and some repair) when I opened it up and laid it out on the floor it's beautiful. Patrick you're very knowledgeable and professional and patient, the whole staff at Horrigan's is an asset to the business. Thank you!"
-Cyndi Wheeler

"A few years ago you cleaned my oriental rug and sold me padding which I absolutely love. Rug feels better when walked on and doesn't move at all on the hardwood."
-Holly Stuart

"I had my carpets cleaned. Jerrett and Jim did an excellent job. I have had my carpets cleaned by one other company before and they did not come out as well, nor did he offer to return if any stains came to the surface again after the rugs dried. Patrick was helpful on the phone dealing with my questions regarding the Teflon application. And I was most impressed that Brenda made a follow-up call on Friday to see how everything had gone. I'm sure you run your business like this everyday, but it is a welcome change from the ordinary way where most businesses consider the job done when the door closes behind them. Thank you and I will recommend Horrigan to others in the future. Thanks to Jerrett and Jim, good to work with and a good sense of humor, too."
-Joanne Parks

"We are extremely pleased with the results. The carpets look like new especially our 18 year old dining room/hall rug. the whole transaction was handled both professionally yet personably from beginning to end. A great combo for a customer service oriented world we now live in! Please keep sending us those updates and sales and also put us on a call back list for next February to have the carpets cleaned again."
-Gail Comeau

"Thank you for a great job! Both at home & in the office. Your staff gets high grades, congrats & thanks again."
-Mr. Joseph Byrne

"I've been meaning to write to say thanks for a couple of weeks. We took a while before putting them down, but they do look great, and the pads are excellent as well. There are still a couple of moths in the house, but I've discovered a few of their hideouts and figure that I have them cornered. If I could only discover where... Anyway, my little girl (20 months old), also says "thank you, Tim". She's particularly happy to have our rugs back and clean.

-Mr. Jeremy Farkas

"I can't believe it's been two months since the work you did- 2 oriental carpets cleaned at your facilities and cleaning a wall-to-wall at the house, as well as some upholstered pieces. Everything turned out so well but the orientals were-- are remarkable! The colors are brighter and the rugs look better than I ever remember them. Your staff was professional in manner and wonderful to work with. Thank you for everything and I've already sung your praises to friends."

-Mrs. Sandra Shook

"Steve was great! He did a wonderful job and he's such a great guy!"

-Elaine Wetzel

"You arranged Scott to do the job. That had to be my lucky day. First, he arrived at my home exactly on time. After he introduced himself, he immediately set out to do the best job possible for customer satisfaction. He moved things around, took great care to protect the door jams, placed cups under the furniture and ultimately worked very hard to clean the rugs to perfection. This he achieved, as the rugs look great! Scott is a professional motivated to customer service. He is a loyal employee and speaks very highly of the quality service Horrigan's provides. Your company is very fortunate to employ such a great guy."

-Ann Mazejka

"Scott has done an excellent job. The carpet looks the best they have ever looked! First professional I ever had clean the carpets that did such a great job. Scott is very nice. I will use your service again"

-Judy Joy

"I wanted to thank you so much for the beautiful job you did cleaning my carpets. They look like the day I bought them; you are welcome to come see them or if anyone needs a reference, please feel free to let them call. Thank you again."

-Mary Favreau

"Scott did a GREAT job on our bedroom carpet!"

-Mr. Bert Jalbert

"I just wanted to thank you for the attention and care you gave my rug and doing the research. But, of course, it is the results that made me happiest. My silk area rug looks just great."

-Mary Cadwallader

"We just wanted to let you know how very satisfied we were with Scott, who came to clean our carpets yesterday. First we were amazed how the carpets looked after he completed the job!! But also what a pleasant person he was. Thank you for sending him, he was super!!!"

-Randy and Linda Hier

"I can't tell you how happy I am to have my crew from Horrigan's here sucking up the water that I spilled while filling my indoor hot tub. Of course I blamed it all on Joe Pesci; but Patrick knows different."

-Kevin Blake

"Our rugs are back and they look beautiful. It was a pleasure to deal with your men. Jim who came to clean my wall to wall carpets was efficient, pleasant and polite. Bob and John who picked up and delivered our orientals were courteous professional and perfectionists. They didn't leave until everything was perfect. Best of all about your men, they were here on time exactly when they said they would be here. To a busy person who doesn't like to wait that was a real plus for your company. we'll call you again."

-John & Suzanne McCann

"My living room carpet is wool and is close to 40 years old. Horrigan's was able to make it look like new. I feel uplifted just by looking at how clean it is. We really live in this room and we have a wood stove in the room that we use all winter and I'm just amazed at how great the carpet looks."

-Dorothy Degrace

"Hi Patrick, Just wanted to let you know that I did bring in the carpets and was not only very pleased by their condition on their return but especially by John. His professional and courteous manner in today's world is a rarity, never mind his knowledge about Asian/Persian carpets. Please keep him in mind the next time bonuses are available for your staff. I look forward to returning with more business in the future."

-Michele Wronski